

## ENVIRONMENT OVERVIEW AND SCRUTINY SUB-COMMITTEE, 9 MAY 2017

<b>Subject Heading:</b>	Q4 performance information
<b>SLT Lead:</b>	Sarah Homer, Interim Chief Operating Officer
<b>Report Author and contact details:</b>	Kayleigh Walker, 01708 432080, kayleigh.walker@haverling.gov.uk
<b>Policy context:</b>	The report sets out Quarter 4 performance relevant to the Environment Sub Committee
<b>Financial summary:</b>	The Levy Waste Tonnage performance indicator has financial implications in that, as levy costs continue to rise year on year, without controls to restrict waste volumes, campaigning on its own will not be enough to mitigate the potential £10m rise in costs by 2027. There are no other direct financial implications arising from this report.

### The subject matter of this report deals with the following Council Objectives

Communities making Havering	<input checked="" type="checkbox"/>
Places making Havering	<input checked="" type="checkbox"/>
Opportunities making Havering	<input type="checkbox"/>
Connections making Havering	<input type="checkbox"/>

### SUMMARY

This report supplements the presentation attached as **Appendix 1**, which sets out the Council's performance against the Corporate Performance Indicators within the remit of

the Environment Overview and Scrutiny Sub-Committee for Quarter 4 (January 2017-March 2017).

## RECOMMENDATIONS

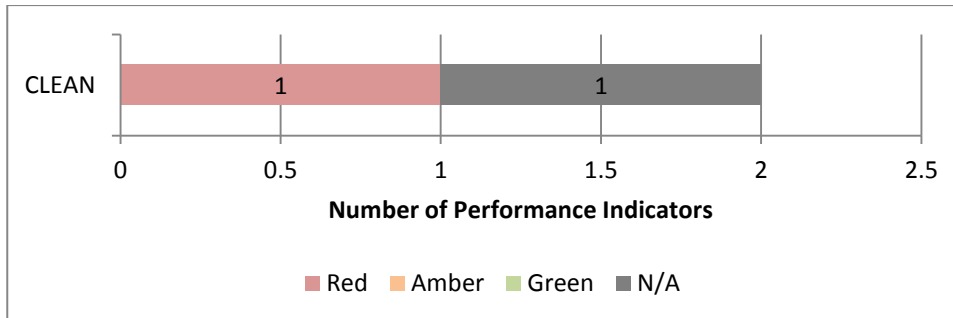
The Environment Overview and Scrutiny Sub-Committee note the contents of the report and presentation and make any recommendations as appropriate.

## REPORT DETAIL

1. The report and attached presentation provide an overview of the Council's performance against the corporate performance indicators relevant to the Environment Overview and Scrutiny Sub Committee. The presentation highlights areas of strong performance and potential areas for improvement.
2. The report and presentation identify where the Council is performing well (**Green**) and not so well (**Amber** and **Red**). The RAG ratings for the 2016/17 reports are as follows:
  - **Red** = more than the '**target tolerance**' off the quarterly target and where performance is *not improving*
  - **Amber** = more than the '**target tolerance**' off the quarterly target and where performance has *improved or been maintained*.
  - **Green** = on or within the '**target tolerance**' of the quarterly target
3. Where performance is more than the '**target tolerance**' off the quarterly target and the RAG rating is '**Red**', 'Improvements required' is included in the presentation. This highlights what action the Council will take to address poor performance.
4. Also included in the presentation are Direction of Travel (DoT) columns, which compare:
  - Short-term performance – with the previous quarter (Quarter 3 2016/17)
  - Long-term performance – with the same time the previous year (Quarter 4 2015/16)
5. A green arrow (↑) means performance is better and a red arrow (↓) means performance is worse. An amber arrow (→) means that performance has remained the same.

6. In total, 2 Corporate Performance Indicators have been included in the Quarter 4 2016/17 report and presentation.

#### **Quarter 4 RAG Summary**



This is a decrease in performance on the position at the end of Quarter 3, where 1 indicator was RAG rated 'green' and 1 indicator was rated 'red'. There is always a time lag with one indicator for this report, and based on data available to date it is anticipated that this will above target and RAG rated 'red' when the full quarters data is received.

The current levels of performance need to be interpreted in the context of increasing demand on services across the Council. Also included in the presentation are Demand Pressure indicators that illustrate the growing demands on Council services and the context that the performance levels set out in this report have been achieved within.

### **IMPLICATIONS AND RISKS**

#### **Financial implications and risks:**

Adverse performance for some Corporate Performance Indicators may have financial implications for the Council. Whilst it is expected that targets will be delivered within existing resources, officers regularly review the level and prioritisation of resources required to achieve the targets agreed by Cabinet at the start of the year.

Signed off by Natalie Bowie 28/04/2017

#### **Legal implications and risks:**

Whilst reporting on performance is not a statutory requirement, it is considered best practice to regularly review the Council's progress against the Corporate Plan.

Signed off by Stephen Doye 28/04/2017

**Human Resources implications and risks:**

There are no HR implications or risks.

Signed off by Geraldine Minchin 25/04/2017

**Equalities implications and risks:**

There are no equalities or social inclusion implications or risks identified at present.

Signed off by Diane Egan 27/04/2017

<b>BACKGROUND PAPERS</b>
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Appendix 1: Quarter 4 Environment Performance Presentation 2016/17